

Buildings for our Community

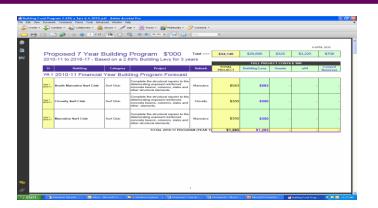
## **Genuinely seeking** collaboration



## We explained our problem



- We gave detailed information on the problems and costs for each of the 65 buildings in the Buildings for our Community program and the impact of the options to fund the program.
- We sent an information pack in plain English to every business and household and we advertised extensively.
- We put the information on our website, distributed it to all stakeholder groups and told people where they could go to find out more.





## We asked how to engage people



- We held two focus groups and a deliberative engagement workshop to find out how our community wanted to be consulted.
- We sought advice from our precinct meetings and our stakeholder groups.
- In response to feedback that every household should be asked, we distributed a survey to every household and business in Randwick City.
- People asked for different ways to get information and participate, so we created opportunities for face to face and on-line interaction, with information both in hard copy and digital form.





## We collaborated with our community



#### We:

- set the consultation at the collaborative level
- stated clearly that the program and any rates levy could only go ahead with demonstrated community support
- held focus groups and a deliberative engagement workshop
- held workshops with precincts, sports groups, seniors and child care groups, and our indigenous community (to name a few)
- sent every household and business an information pack and survey
- went to our major shopping centre with a street stall
- hosted an online discussion
- promoted the consultations with posters and advertisements; through media stories, email lists and community networks, and a six web pages and two websites.

### We gave the information asked for



#### People to wanted to know:

- What the problems were

   so we showed the full
   program and costs with
   pictures on our website
- What impact any levy would have on their rates bill – so we showed the costs for a range of typical property values
- When people asked for more information, we uploaded it onto our websites



What will my rates be each year for the next 3 years?					
Land Value \$	Current 2009-10	Year 1 2010-11	Year 2 2011-12	Year 3 2012-13	Change over 3 years
318,000 (Minimum Rate)	\$549.50	\$578.68	\$614.90	\$653.64	\$104.14
500,000	\$875.70	\$922.20	\$979.93	\$1,041.66	\$165.96
700,000	\$1,225.98	\$1,291.08	\$1,371.90	\$1,458.33	\$232.35
900,000	\$1,576.26	\$1,659.96	\$1,763.87	\$1,875.00	\$298.74
1,100,000	\$1,926.54	\$2,028.84	\$2,155.84	\$2,291.66	\$365.12
1,500,000	\$2,627.10	\$2,766.60	\$2,939.79	\$3,124.99	\$497.89
NOTE: Land value for average rate: \$492,000					

# We listened and acted on what was said



#### We:

- changed the Buildings for our Community program by taking off buildings and adding others
- reduced the amount of the levy
- thanked the community by letting every resident and householder know the outcome through a community newsletter and extensive advertising.

